

EAP Advisory Board

Meeting Agenda

April 24, 2020

- 1) TownSquare Media - PSA
- 2) Review of minutes - January 24, 2020
- 3) Timing for Customer Survey
- 4) Enrollments – at 4/9/20 meeting, CAAs expected surge within following two weeks
- 5) Data collection – discussion
 - a. Residential Usage/EAP usage
 - b. Enrollment – new versus recertification
 - i. New enrollments distributed by tier (%)
- 6) CAA manual - review
- 7) New Business